



## Your provider's Compliance History

Dear Mr Henman,

As you may be aware, from 27 September 2016, [ASQA ceased using provider 'risk ratings'](#). ASQA now assesses the risk posed by providers through detailed individual provider profiles.

Under this regulatory approach, each provider's profile is nuanced and dynamic, reflecting a range of data sources; and does not translate into a single score or rating. One of the indicators that affects each provider's profile is 'Compliance History'.

### What is the Compliance History for College of Warehousing (Australia) Pty Ltd?

**College of Warehousing (Australia) Pty Ltd has been assigned a Compliance History of Presumed Compliant.**

### What does my Compliance History mean, and how is it used?

The Compliance History indicator is based on information about compliance found through audits and complaints, and also takes into account a provider's ability to meet standard reporting and payment requirements.

A provider's Compliance History is an indicator of the provider's historical compliance with core regulatory obligations.

ASQA assigns one of six Compliance History categories to each provider.

Compliance History	What it means
Demonstrated consistently compliant	The provider has an ongoing history of meeting their regulatory obligations.
Presumed compliant	The provider appears to be meeting their regulatory obligations, but has not been recently tested, say through an audit.
Generally compliant	The provider occasionally fails to meet their regulatory obligations but has been able to rectify when required.
Demonstrated rarely compliant	The provider has a repeated history of failing to meet their regulatory obligations.
Restrictions	The provider has a current condition, sanction, suspension or part rejection imposed on their registration.
Untested	Providers who have been registered for less than one year and have not been audited or received a complaint.

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